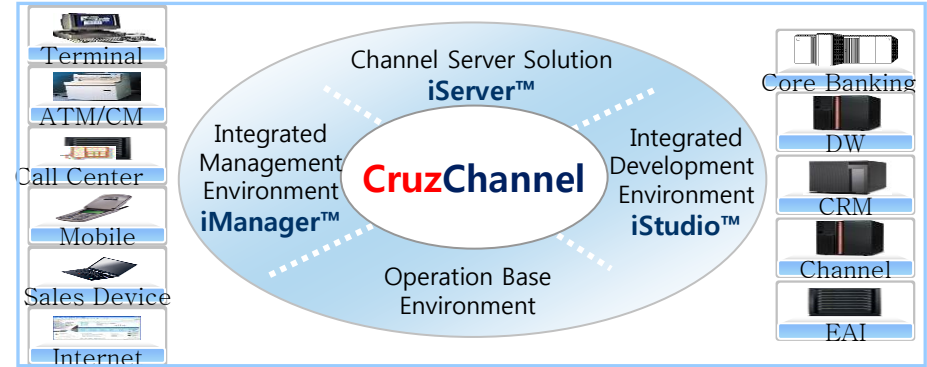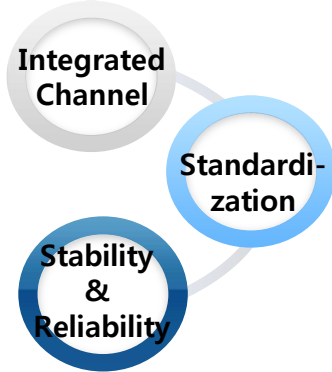# CruzChannel Channel Integration Solution

Channel Integration Solution which integrates various channels and standardizes channel tasks : CruzChannel

CruzChannel is the integrated package which integrates and optimizes multiple tasks per channel in order to offer efficient interface management service and consistent service by standardization of channel task processing.
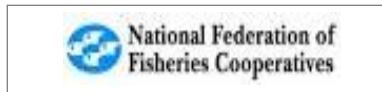

Terminal
ATM/CM
Call Center
Mobile
Sales Device
Internet

Channel Server Solution **iServer™**
Integrated Management Environment **iManager™**
CruzChannel
Integrated Development Environment **iStudio™**
Operation Base Environment

Core Banking
DW
CRM
Channel
EAI

Main features

Integrated Channel

Standardi-zation

Stability & Reliability

- Multi-Processing architecture for multi-users
- Layer-individual load balancing control for anti-disruption and disruption recovery
- Message/Log standardization
- Rule based routing
- Terminal channel adaptor for the integrated multi-channel support
- User oriented process environment for development of adaptor, data, component
- Integrated operation for session/task/disruption monitoring

Main organizations using CruzChannel

- **Bank**

- **Credit Finance Corporation**

NongHyup

Kyongnam Bank

DGB DAEGU BANK

SHINHAN CAPITAL

National Federation of Fisheries Cooperatives

BS Busan Bank

SBI 저축은행

IBK 캐피탈

DIREA
DIGITAL KOREA